3.26. CUSTOMER EQUIPMENT AND CHANNELS

A User may transmit or receive information or signals via the facilities of the Company. The Company's Services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in the tariffs of the Company. A User may transmit any form of signal that is compatible with the Company's equipment, but except as otherwise specifically stated in its tariffs, the Company does not guarantee that its Services will be suitable for purposes other than voice-grade telephonic communication.

3.27. STATION EQUIPMENT

- 3.27.1. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's Point of Connection.
- 3.27.2. The Customer is responsible for ensuring that Customer-provided equipment connected to the Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
- 3.27.3. Customer provided Station equipment may be attached to Services provided under the tariffs of the Company subject to Part 68 of the FCC Rules and to any applicable provisions of the tariffs of the Company and is the sole responsibility of the Customer.
- 3.27.4. The Company is not responsible for malfunctions of Customer-owned telephone sets or other Customer-provided equipment, or for misdirected calls, Disconnects or other Service problems caused by the use of Customer-owned equipment.

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3.28. INTERCONNECTION OF FACILITIES

- 3.28.1. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing communications Services and the Channels, facilities, or equipment of others shall be provided at the Customer's expense.
- 3.28.2. Communications Services may be connected to the services or facilities of other communications Carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications Carriers which are applicable to such connections.
- 3.28.3. Facilities furnished under the tariffs of the Company may be connected to Customer provided terminal equipment in accordance with the provisions of the tariffs of the Company. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.

3.29. TESTS AND ADJUSTMENTS

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's Facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

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SECTION 3 – RULES AND REGULATIONS, Continued

3.30. INSPECTIONS

- 3.30.1. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the User is complying with the requirements set forth in Section 3.8 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- 3.30.2. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its Facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the Suspension of Service, to protect its Facilities, equipment and personnel from harm.

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3.31. INTERRUPTIONS IN SERVICE AND CREDIT ALLOWANCES

- 3.31.1 For the purpose of applying this provision, the word "interruption" means the inability to access Service due to equipment malfunction or human errors. "Interruption" does not include, and no allowance will be given for, Service difficulties such as slow access, circuits busy or other network and/or switching capacity shortages.
- 3.31.2. Customer must notify Company of any interruptions of Service. Before giving such notice, the Customer must ascertain that the trouble is not caused by any action or omission of the Customer, and not otherwise within the Customer's control.
- 3.31.3. Allowances for interruptions of Service are subject to the limitations set forth in Section 3.6., and will not be given for:
 - A. interruptions due to the negligence of, or noncompliance with the provisions of the tariffs of the Company by, the Customer of an Authorized User, or other common Carrier providing service connected to the Service of the Company;
 - B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common Carriers connected to the Company's Facilities;
 - C. interruptions of Service due to the failure or malfunction of facilities, power or equipment provided by the Customer, Authorized User, or other common Carrier providing service connected to the Services or Facilities of the Company;
 - D. interruptions of Service during any period in which the Company is not given full and free access to its Facilities and equipment for the purpose of investigating and correcting interruptions;
 - E. interruptions of Service during a period in which the Customer continues to use the Service on an impaired basis;

3.31. INTERRUPTIONS IN SERVICE AND CREDIT ALLOWANCES, Continued

3.31.3., Continued:

- F. interruptions of Service during any period when the Customer has released Service to the Company for maintenance purposes or for implementation of a Customer order for a change in Service arrangements;
- G. interruption of Service due to circumstances or causes beyond the control of the Company; and
- H. interruptions of Service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.
- 3.31.4. For purposes of computing a credit under this Section 3.32, every month is considered to have 720 hours. No credit will be allowed for an interruption of a continuous duration of less than four hours. Company will credit the Customer for an interruption of four (4) hours or more at the rate of 1/720th of the monthly charge for the Service affected for each hour or major fraction thereof that the interruption continues.

Credit formula: Credit - (A/720) X B

A - outage time in hours

B - total monthly charge for affected Service

3.32. SPECIAL CONSTRUCTION

3.32.1. General

Subject to the agreement of the Company and to all of the regulations contained in the tariffs of the Company, special construction and special arrangements may be undertaken on a reasonable efforts basis at the request of the Customer. Special arrangements include any service or facility relating to a regulated telecommunications not otherwise specified under tariff, or for the provision of service on an expedited basis or in some other manner different from the normal tariff conditions. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its Services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its Services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent Facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

3.32. SPECIAL CONSTRUCTION, Continued

3.32.2. Basis for Charges

Where the Company furnishes a facility or service on a special construction basis, or any service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include, (1) nonrecurring type charges; (2) recurring type charges, (3) Cancellation or Discontinuance liabilities; or (4) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service life of the Facilities provided.

3.32.3. Basis for Cost Computation

Costs may include one or more of the following items to the extent they are applicable:

- A. installed costs of the Facilities to be provided including estimated costs for the rearrangements of existing Facilities. Installed costs include the cost of:
 - 1. equipment and materials provided or used,
 - 2. engineering, labor and supervision,
 - 3. transportation,
 - 4. rights of way, and
 - 5. any other item chargeable to the capital account;

3.32. SPECIAL CONSTRUCTION, Continued

3.32.3. Basis for Cost Computation

- B. annual charges including the following:
 - 1. cost of maintenance;
 - 2. depreciation on the estimated installed cost of any Facilities provided, based on the anticipated useful Service life of the Facilities with an appropriate allowance for the estimated net salvage;
 - 3. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
 - 4. any other identifiable costs related to the Facilities provided; and
 - 5. an amount for return and contingencies

3.32.4. Early Discontinuance Liability

- A. To the extent that there is no other requirement for use by the Company, the Customer may have a Discontinuance liability for Facilities specially constructed at the request of the Customer, if and only if such liability is clearly stated in a written agreement between the Company and the Customer.
- B. The maximum liability is equal to the total cost of the special Facility as determined above, adjusted to reflect the redetermined estimate net salvage, including any reuse of the Facilities provided.
- C. The maximum liability as determined in subsection (A) above shall be divided by the original term of Service contracted for by the Customer (rounded up to the next whole number of months) to determine the monthly liability. The Customer's liability shall be equal to this monthly amount multiplied by the remaining unexpired term of Service (rounded up to the next whole number of months), discounted to present value at six percent (6%), plus applicable taxes.

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3.33. SPECIAL ASSEMBLY

The Company may provide a unique intrastate service arrangement for a Customer where no tariffed service exists for the service. The unique service can be provided via a Special Assembly.

The Company will maintain records of its Special Assembly contracts for Commission review as conditions or circumstances may require.

3.34. PROMOTIONAL OFFERINGS

The Company may make promotional offerings of its tariffed Services which may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any Customer similarly classified who requests the specific offer. The Company will submit its Promotions by letter to the Commission Staff and the ORS outlining the promotion, listing the tariffed item being promoted, and the promotion's start and end dates in lieu of filing language in the tariff.

3.35. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. The Company will maintain records of its ICBs for Commission review as conditions or circumstances may require.

3.36. TELECOMMUNICATIONS RELAY SERVICE (TRS)

Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls. The Company will impose a surcharge to all Customers at a level determined by the Commission. The customer may access TRS via the Company by either TRS's toll tree 800 number or by dialing the 711 service access code.

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SECTION 4 – DESCRIPTION OF SERVICE AND RATES

4.1. BASIC LOCAL EXCHANGE SERVICE

4.1.1. Description of Services

The Company provides switched, telephonic-quality voice Services that enable Users to communicate on a real-time basis between points in the State of South Carolina, as well as ancillary Services that facilitate the use or expand the capabilities of switched communications Services. Services may be provided by Company through resale of services provided by other telephone companies.

- A. **Basic Local Exchange Service** provides a Customer with a telephonic connection to, and a unique telephone number on, PNG's switching network which enables the Customer to:
 - 1. receive calls from other Stations on the public switched telephone network;
 - 2. access Company's Local Calling Services and other Services as set forth in this Tariff;
 - 3. access Interexchange calling Services of Company and of other Carriers;
 - 4. access (at no additional charge) to Company's operators and business office for Service related assistance;
 - 5. access toll-free telecommunications Services such as 800 NPA; and access toll-free emergency Services by dialing 0 or 9-1-1 (where available);
 - 6. access relay Services for the hearing and/or speech impaired.

Basic Local Exchange Service can also be used to originate calls to other telephone companies' caller-paid information Services (e.g. NPA 700, 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information Services will be blocked by Company's switch at no charge upon Customer request. Company Customers may also be provided with Collect Call Blocking, Person-to-Person and Third Party Billing blocking service upon request. Each Basic Local Exchange Service corresponds to one or more telephonic communications Channels that can be used to place or receive one call at a time.

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4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.1. Description of Services, Continued

B. Exchange Access Line – Individual line Residence and Business Service is comprised of Exchange Access Lines defined as the Service Central Office line equipment and all Company plant Facilities up to the demarcation point. These Facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll Service and for local calling appropriate to the Tariffed use offering selected by the Customer.

C. Timing of Calls

- 1. Calls are billed in one (1) minute increments unless otherwise noted.
- 2. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment.
- 3. Calls less than the minimum length will be rounded to the minimum length.
- 4. There is no billing for incomplete calls
- 5. For Station to Station calls, call timing begins when a connection is established between the calling telephone and the called telephone Station.
- 6. For person to person calls, call timing begins when connection is established between the calling person and the particular person, Station or mobile unit specified or an agreed alternate.
- 7. Call timing ends when the calling Station "hangs up," thereby releasing the network connection. If the Called Station "hangs up" but the calling Station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.2. Services Offered

A. Residential Basic Local Exchange Services

- 1. Call to Connect Simple Provides Customers with Unlimited locals calls and thirty (30) minutes (or 120 minutes) of unlimited intraLATA, interLATA and interLATA interstate long distance calling. Additional toll intraLATA and interLATA billed at a per minute rate.
- 2. Call to Connect Provides Customers with Unlimited locals calls and thirty (30) minutes or (or 120 minutes) of unlimited intraLATA, interLATA and interLATA interstate long distance calling. Additional toll intraLATA and interLATA billed at a per minute rate.
- 3. Call to Connect Plus Provides Customers with Unlimited locals calls and thirty (30) minutes (or 120 minutes) of unlimited intraLATA, interLATA and interLATA interstate long distance calling, as well as the following custom calling features: Caller ID with name, Call Waiting and Caller ID Waiting. Additional toll intraLATA and interLATA billed at a per minute rate.

B. Business Basic Local Exchange Services

[Reserved for Future Use]

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SECTION 4 – DESCRIPTION OF SERVICE AND RATES, Continued

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.3. Directory Listings

General

Directory Listings are provided pursuant to Commission rule R.103-631.

A. Primary Listing

For each Customer of Company-provided Exchange Access Service(s), Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. For Customers with multiple Premises served by Company, Company will arrange for a listing of the main billing telephone number at each premise, at a Customer's option. Primary and additional Directory Listings are provided in the alphabetical section of the telephone directory in accordance with the regulations and rates specified herein. The alphabetical section of the telephone directory consists of a list of names of customers in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of customers and those entitled to use the customer's service as an aid to the use of telephone service, and special position or arrangement of names is not contemplated. The primary listing for business service is ordinarily the name of the Customer or the name under which a business is regularly conducted. For business services, additional listings are available only in the name of an authorized user of the customer's service. Business additional listings are not permitted in connection with residence service. Business additional listings may be provided in connection with Joint User Service with one additional listing offered at no charge for each joint user on a customer's service

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.3. Directory Listings, Continued

General, Continued

B. Length of Directory White Pages Listing

The Company reserves the right to limit the length of any White Pages Directory Listing by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one (1) line is required to properly list the Customer, additional charges will not apply. Directory listings are provided pursuant to Commission reg. 103-631. PNG has requested that it be allowed to make arrangement with the incumbent local exchange carrier to publish PNG customers' information in the incumbent's directory. PNG is aware that the ILECs have already established the font size and listing requirements for their directories.

C. Right of Refusal

The Company may refuse a White Pages Directory Listing which is known not to constitute a legally authorized or adopted name, where obscenities or offensive material appear in the listing, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any White Pages Directory Listing that is found to be in violation of its rules with respect thereto.

D. Sections

Each White Pages Directory Listing must be designated as either "Government", "Business" or "Residence" so that it can be placed in the appropriate section of the White Pages Directory. In order to aid the User of the White Pages Directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any White Pages Directory Listing that is found to be in violation of its rules with respect thereto.

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4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.3. Directory Listings, Continued

General, Continued

E. Schedule

In order for listings to appear in an upcoming White Pages Directory, the Customer must furnish the listing to the Company in time to meet the directory-publishing schedule.

F. Other Requirements

The Customer's White Pages Directory Listing may be subject to other requirements imposed by the ILEC publishing the telephone directory.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.3. Directory Listings, Continued

Descriptions

White Pages Directory Listings are provided in connection with each Customer's Service as specified herein.

A. Primary Listing

A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. A primary White Pages Directory Listing is provided in connection with Local Exchange Service at no additional charge.

B. Additional Listings

In connection with Business Service, additional listings are available to be printed in the White Pages Directory in the names of Authorized Users of the Customer's Service, as defined herein. Rates for additional listings are specified in this Price List.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.3. Directory Listings, Continued

Non-Listed and Non-Published Service

- A. Non-Listed Telephone Number At the customer's request, non-listed telephone service will be furnished which will provide for the omission or deletion of the customer's telephone number from the telephone directory. The telephone listing will be available through directory assistance and other records that will be given to any calling party. Charges for non-listed telephone numbers are as specified.
- B. Non-Published Telephone Number At the customer's request, a non-published telephone service will be furnished which will provide for omission or deletion of the customer's telephone number from the telephone directory and from the directory assistance records. The Company will make every effort to prevent disclosure of non-published numbers but will not be liable should such number be divulged inadvertently. When a call is placed to the Emergency 9-1-1 Service and the source of the call or the location of the call is associated with a nonpublished telephone number, the Company will release (to the appropriate local government authority responsible for the Emergency 9-1-1 Service), the name and address of the calling party and/or be name and address associated with the emergency location, where such information can be determined. Charges for non-published telephone numbers are as specified.

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4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.4. Directory Assistance Service

- A. The Company furnishes Local Directory Assistance Service ("DA") for the purpose of aiding customers in obtaining telephone numbers through arrangements with the incumbent Local Exchange Carrier. Customers are allowed two requests per call. For an additional "Connect Request" charge, the Operator will call the requested number on the customer's behalf. When a party requests assistance in obtaining and/or calling to the telephone numbers of customers who are located within the same local calling area as the number the party is calling from, additional charges apply.
- B. In order to make allowance for a reasonable need for local calling area DA service, including numbers not in the directory, directory inaccessibility and other conditions, no charge applies for the first three calls for telephone numbers of customers who are located within the calling area of the calling party per month per station access line. The allowance is cumulative for all group billed services furnished on the same premises or as part of the same system within an exchange.
- C. Charges for DA are not applicable to calls placed from hospital services or calls placed from telephones where the customer or, in the case of residence service, a member of the Customer's household, has been affirmed in writing as unable to use a Company provided directory because of a visual, physical or reading handicap.

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4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.5. Operator Assisted Calls

Description

Company provides access to operators for completion of Emergency 911 calls and station-to-station calling only.

- A. **E-911**: Customers can obtain access to an operator for emergency 911 purposes, at no charge, by dialing 911.
- B. Station to Station: Station-to-station calls are those calls where the person originating the call to an operator does not specify any particular person, station point or department.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.6. Operator Verification and Emergency Interrupt Service

General

Upon request, subject to technical limitations, the Company's operator will verify that a conversation exists on a line and will interrupt a communication in progress to announce that someone is trying to call.

Application of Rates

- A. No charge will apply if the requesting Customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency, which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situation. Such agencies include the local police, state police, fire department, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as set forth in Section 4.3 of this Tariff apply in addition to the applicable verification and emergency interrupt charges.
- D. No charge will apply if, during the line verification, such verification indicates that a trouble condition exists necessitating repair of Company equipment or facilities.
- E. Charges for specialized operator services may be waived by the operator for calls from individuals who have an emergency where life and/or property are in danger.

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4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.7. Custom Calling Features

Generally

Certain Custom Calling Features in this section are included in Network Exchange Bundled Service packages offered by Company. Other Custom Calling Services described below also may be purchased in addition to the Services included in a particular package but these features are available only when purchased in combination with a Company provided Network Exchange Bundled Service.

Feature Descriptions

- A. Anonymous Call Rejection is an arrangement that allows a called party to reject calls from parties that have activated the *67 Per Call Blocking feature to prevent the display of the calling telephone numbers to Caller ID Number Only subscribers, or to prevent the display of the calling telephone numbers and associated main listed names to Caller ID subscribers. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers and names. The calling party will be instructed to hang up and place the call again, without activating the *67 Per Call Blocking feature. Customers may activate or deactivate Anonymous Call Rejection by dialing an activation code. This arrangement is included with the Caller ID Number Only and Caller ID features and is available to non-Caller ID —Number Only/Caller ID Customers.
- B. Call Blocking allows Customers to block calls from different telephone numbers. A screening list is created by the Customer either by adding the last number with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such number hear an announcement that the calling party is not accepting calls.

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SECTION 4 – DESCRIPTION OF SERVICE AND RATES, Continued

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.7. Custom Calling Features, Continued

- C. Call Forwarding Fixed, Busy Line No Answer This feature, when activated, redirects attempted terminating calls to another Company-specified line. Call originating ability is not affected by Call Forwarding-Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargable, the Customer with the Call Forwarding Fixed, Busy Line No Answer is billed for the forwarded leg of the call.
- D. Call Forwarding -Variable a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding Variable is billed for the forwarded leg of the call.
- E. Call Waiting with Caller ID with Name Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and/or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Call Waiting with Caller ID with Name Service requires the use of specialized Customer provided equipment not provided by Company. It is the Customer's responsibility to obtain such Customer provided equipment.
- F. Caller ID Per Line Blocking allows a Customer to prevent the transmission and display of their directory number and/or directory name information on outgoing calls. Line Blocking is in operation on a continuous basis and is applicable on all outgoing calls from Customer's blocked line. Line Blocking does not prevent transmission of the calling party information to emergency Services that utilize automatic number identification for delivery of the calling information.

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4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.7. Custom Calling Features, Continued

- G. Caller ID with Name allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records that name, number, date and time of each incoming call including calls that are not answered by the Customer. Caller ID Service requires the use of specialized Customer provided equipment not provided by PNG. It is the Customer's responsibility to obtain such Customer provided equipment.
- H. Speed Calling allows a Customer to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.
- I. Three-Way Calling Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may Disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used with both outgoing and incoming calls.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.7. Custom Calling Features, Continued

J. Per Use Custom Calling Features

- 1. Last Return Call (*69) This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.
- 2. Caller ID Blocking (*67) blocks the Customer's name and number from being transmitted on all outgoing calls from a particular line. Per call blocking is achieved by pressing *67 prior to each call, while per line blocking blocks the name and number of every outgoing call. Dialing a special code prior to dialing the number of the person being called can unblock the number and name. Caller ID Blocking is provided at no charge.
- 3. Repeat Dialing (*66) automatically redials the last telephone number the Customer dialed. If the number is busy, this Service will keep dialing the busy number up to 30 minutes and alert the Customer with a special ring when the line is free. The call will automatically be made when the Customer picks up the receiver. Repeat Dialing does not tie up the Customer's line, allowing the Customer to make and receive calls while it attempts to redial in the background

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4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.8. Emergency Telephone Service (E-911)

- A. Enhanced 9-1-1 service" or "E-911" is a service consisting of telephone network features and Public Safety Answering Points (PSAPs) provided for Customers to reach a PSAP by dialing the digits "9-1-1." Such service automatically directs 9-1-1 emergency telephone calls to the appropriate PSAPs by selective routing based on the geographical location from which the emergency call originated and provides the capability for Automatic Number Identification and Automatic Location Identification features.
- B. All E-911 calls will be placed by the calling party via interconnection with a local exchange carrier or an interexchange carrier other than the Company. The Company cannot guarantee the completion of said E-911 call, the quality of the call or any features that may otherwise be provided with E-911 Service, except to the extent guaranteed in the Company's interconnection or resale agreements with the incumbent local exchange carrier or other facilities provider.
- C. This service is offered as an aid in handling assistance calls in connection with, fire, police and other emergencies and does not create any relationship or obligation direct or indirect, to any person. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the Tariff rate for the service or facilities provided to the Customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the Customer of the service.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.8. Emergency Telephone Service (E-911), Continued

- Further, each Customer agrees to release, indemnify, defend and hold D. harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of E-911 service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-911 services hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.
- E. A 911 tax will be billed to the Customer, as indicated in Section 3.23 of this Tariff, when imposed by the local government of the service address of the Customer.

4.1.9. Call Blocking Services

Customers will be provided, either directly or through arrangements with other carriers, blocking of 900 and 700 type services upon Customer request. Customers will not be charged to initiate or remove 900 and 700 type blocking service. Customers may request collect call, person-to-person and third party billed call blocking.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.10. Application of Rates

- A. Company offers basic local exchange service, and bundled services that combine local exchange services and other services that are not regulated under this Tariff.
- B. The following sections set forth the rules and regulations governing the application of rates for Basic Local Service, including the following general rate categories:
 - Nonrecurring Charges, including charges for Customer service orders and Customer connection to and installation of Facilities and Services; and
 - Monthly Rates for availability and use of Facilities and Services.

1. Connection/Installation Charges

- a. Connection/Installation Charges are nonrecurring charges for establishing Services and apply to 1) installation of a new Service;
 2) transfer of an existing Service to a different location; 3) change from one Class Of Service to another at the same or a different location; and 4) installation of an additional line. Connection/Installation Charges are incurred by Customer-initiated request and are in addition to all other scheduled rates and charges, unless specifically exempted in this or other sections of this Tariff.
- b. The charges specified herein reflect Service provided during regularly scheduled work hours, at current installation intervals and without work interruptions by the Customer.
- c. Customer requests for expedited Services that require installations on a date that is less than the normal offered interval may result in an increase in applicable Service Connection/Installation Charges.

2. Service Order Charge

A Service Order Charge will apply to each initial order and to service moves and changes.

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4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.10. Application of Rates, Continued

C. Determination of Airline Miles - Measured Rate Service Distance Calculation

To determine the rate distance between any two rate centers proceed as follows:

- 1. Obtain the "V" and "H" coordinates for each rate center-- V&H Coordinates can be obtained either from the Company or Telcordia or other national telecommunication products.
- 2. Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates*.
- 3. Divide each of the differences obtained in (b) by three, rounding each quotient to the nearer integer.
- 4. Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in (3) by three and repeat step (4). Repeat this process until the sum of the squares obtained in (4) is less than 1778.

*Note: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.10. Application of Rates, Continued

- C. Determination of Airline Miles Measured Rate Service Distance Calculation, Continued
 - 5. The number of successive divisions by three in steps (3) and (4) determines the value of "N". Multiply the final sum of the two squares obtained in step (4) by the multiplier specified in the following table for this value of "N" preceding;

N	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361

6. Obtain square root of product in (5) and, with any resulting fraction, round up to the next higher integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate shown in (5) preceding, the minimum rate mileage corresponding to the "N" value is applicable.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.10. Application of Rates, Continued

- D. Application of Business and Residential Rates
 - 1. Determination of Classification

The determination as to whether telephone Service should be classified as Business or Residential is based on the character of the use to be made of the Service. Service is classified as Business Service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a personal or domestic nature at the person's dwelling, Service is classified as Residential Service.

2. Business Rate Classification

Business rates apply at the following locations, among others:

- a. In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
- b. In Residence Locations where the place of residence is in the immediate proximity to a place of business and it is evident that the telephone in the residence is or will be used for business purposes, and in Residence Locations where an extension is located at a place where business rates would apply.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.10. Application of Rates, Continued

- D. Application of Business and Residential Rates, Continued
 - 2. Business Rate Classification, Continued
 - c. In the residence of a practicing physician, dentist, veterinary, surgeon, or other medical practitioner who has no Service at business rates at another location.
 - d. In any Residence Location where there is substantial business use of the Service and the Customer has no Service at business rates.
 - 3. Residence Rate Classification

Residence rates apply at the following locations, among others:

- a. In private residences; in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the Service is confined to the domestic use of the Customer and listings of a business nature are not furnished.
- b. In the residence of a practicing physician, dentist, veterinarian, surgeon, or other medical practitioner provided that such residence is not a part of an office building and provided the Customer has Service charged for at business rates another location.

4.1. BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.11. Basic Local Exchange Service Rates and Charges

The following charges apply to Basic Standard South Carolina Unlimited Local Usage Service for Residence lines. Rates and charges include Touchtone Service or each line. The rates and charges below apply to Service provided on a month-to month basis. Customers may presubscribe to intraLATA, interLATA and interstate long distance service in addition to local exchange service, long distance calls to be billed on a per-minute basis.

A. Residential Rates

[Reserved for future Use.]

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- 4.1 BASIC LOCAL EXCHANGE SERVICE, Continued
- 4.1.11. Basic Local Exchange Service Rates and Charges, Continued
 - B. Business Rates

[Reserved for future use]

4.1 BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.11. Basic Local Exchange Service Rates and Charges, Continued

C. Connection Charge for Basic Local Exchange Services

The Connection Charge is a nonrecurring charge that applies to the following:

- 1. installation of a new Service;
- 2. transfer of an existing Service to a different location;
- 3. change from one Class Of Service to another at the same or a different location;
- 4. restoral of Service, which applies each time a Service is reconnected after suspension or termination for nonpayment but before cancellation of the Service, as set forth in Section 2.9 of this Tariff; or
- 5. installation of an additional line.

4.1 BASIC LOCAL EXCHANGE SERVICE, Continued

4.1.11. Basic Local Exchange Service Rates and Charges, Continued

- D. Additional/Miscellaneous Charges
 - 1. Trouble Isolation Charge

Trouble isolation and other repair Services are provided to Customers by the underlying Carrier, at the underlying Carrier's rates, terms, and conditions, pursuant to the underlying Carrier's local tariff on file with the Commission. The Company bills Customers for trouble isolation and other repair costs at the underlying Carrier's tariffed rates.

2. Installation, Moves, and Other Charges

	Non-Recurring
New Installation* Move Service to new location* One-Time Changes to Service Installation of additional line*	\$150.00 \$75.00 \$9.99 \$75.00 \$25.00
Restoral Charge	• "

^{*}Customer must be available at scheduled install time

4.2. INTRALATA AND INTERLATA PRESUBSCRIPTION

4.2.1. General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier that the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

4.2.2. Presubscription Charges

After a Customer's initial selection for a presubscribed toll carrier, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

Nonrecurring Charges Per business or residence line, trunk, or port

Additional Line, Trunk of Port (manual)			\$0.00 \$5.50 \$1.25
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4.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1)

4.3.1 Service Description

- A. Company offers Business Customers an Integrated Service Digital Network (ISDN) Primary Rate Interface (PRI)/T-1 service for high-speed dedicated voice and data transmission. Company's ISDN PRI Service employs a 1.544 Megabits per second (Mbps) facility typically divided into twenty-three B Channels and one D Channel. The B Channels are used for Circuit-switched voice and data communications connecting to the public switched telephone network (PSTN) while the D Channel provides out-of-band signaling. The T-1 service employs a variety of added features.
- B. ISDN PRI/T-1 provides the Customer with a single, voice-grade, DTMF communications Channel.
- C. ISDN PRI/T-1 and its associated features are only provided where facilities, equipment and technical capabilities exist and does not create an obligation for the Company to construct such facilities and equipment especially for the provision of this Service.
- D. Customer is responsible for providing Customer Premises Equipment that is compatible with ISDN-PRI/T-1 Service.
- E. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-PRI/T-1 Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

4.3 DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.2 Service Features

Each local exchange Channel may include a telephone number assignment and the following features:

Caller ID Name and Number
Local Usage (Business)
Local Directory Assistance (411)
Local T-1/PRI
Switched Long Distance
Dedicated Long Distance
Toll-free
Directory Services
Operator Services
900/976 Blocking
Integrated Access
Dedicated Internet Access (DIA)

4.3 DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.3. Optional Features

Backup D Channel – In arrangements of two or more Primary Rate Interfaces or Ports, it provides enhanced continuity of Service by allowing a D Channel on one Primary Rate Interface or Port to automatically take over for a failed D Channel on another Primary Rate Interface or Port. A single Backup D Channel may support a maximum of five interfaces or ports.

<u>Calling Number and Name Delivery</u> – Provides the Customer who is receiving a call with the telephone number and the name of the calling party.

<u>Serial Hunt</u> – Calls will start with the number of the trunk dialed and hunt sequentially to the end of the trunk or hunt group.

 $\underline{\text{Circular Hunt}}$ – A switch feature that dynamically points each new call attempt to the next idle B Channel following the last Channel either to have accepted a call or the last Channel to have attempted to place a call.

<u>DLH (Distributed Line Hunting)</u> – Calls are distributed evenly among a trunk group or hunt group by number of calls.

MIDL/LIDL (Most Idle/Least Idle) — Incoming calls will be sent to the trunk that has been idle the longest (MIDL) or the shortest (LIDL) amount of time.

<u>Direct Inward Dialing (DID) Numbers</u> — Provides telephone numbers for direct inward dialing. Numbers are available in blocks of ten or one hundred, or as a single number. The assignment and sequence of the numbers may be requested by the Customer in cases where the Company has the number or series of numbers available for use.

<u>Dynamic Channel Allocation</u> – Allows a Customer to designate the quantity of B Channels for call types to be allocated within previously provisioned criteria for either DID or Direct Outward Dialing (DOD) capability. [Not currently available; under development.]

DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES 4.3. DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.3. Optional Features, Continued

Enhanced Alternate Route - Allows incoming voice calls to overflow on an emergency and busy basis to a line or Trunk side connection designated by the Customer. A route may be limited in the number of simultaneous calls that can be routed.

Enhanced 911 - The number of the caller is transmitted to the PSAP where it is crossreferenced with an address database to determine the caller's location.

Inform 911 - Allows the calling party number of the station to be sent to the E911 database rather than the billed telephone number. It is the Customer's responsibility to provide station number updates to the 911 database.

Local Number Portability - Allows businesses to switch local service providers and retain their local telephone numbers.

Inbound Only - Provides for an inbound calling option on the Primary Rate Interface or Primary Rate Port. No outgoing capability exists when this feature is selected. A minimum of one D Channel is required.

Inbound Interface - Provides a PRI termination and a Digital multichannel transmission path between the Central Office and the Customer's Premises and is configured with one D Channel or a Backup D Channel and 23 B Channels or 24 B Channels.

Universal Calling - Allows the end-user to make and receive local, intraLATA (local toll) and long distance calls. PNG Local Service provides Universal Calling with the following call coverage:

- Local Call Coverage: enable callers to place phone calls to any telephone in a pre-defined local calling area.
- Extended Area Service (EAS): enables callers to place calls to a pre-defined area outside of what is normally considered the local calling area at no extra charge.
- IntraLATA (Local Toll): carried by the long distance network.
- InterLATA: also carried by the long distance network.

Service Access Codes (SAC) - SACs are non-geographic area codes (often referred to as NPAs) assigned for special network uses. These codes include 500,700, and 8XX.

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4.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.4. Application of Rates and Charges

- A. Term Pricing Plans: Term Pricing Plans (TPP) are available to the Customer. The Customer must select either a 12 Month, 24 Month or 36 Month term.
- B. Modifying Term Pricing Plans: A TPP may be modified when additional PRI/T-1 Circuits are purchased.

A TPP may be also be converted to a longer TPP, without incurring a Termination Charge, if there is at least one month remaining on an existing TPP. Service will automatically renew at month-to-month terms.

- C. Expiration of Term Pricing Plan: Within one month prior to the expiration of a TPP, the Customer must select one of the following options:
 - 1. Renew the Service for an additional term at the TPPs available; or
 - 2. Disconnect Service at the end of the billing period.
- D. Waiving of Nonrecurring Charges per circuit: For 12 month terms, a \$198 non-recurring charge applies. Company will will waive the non-recurring charge on terms of 24 and 36 months.
- E. Moves and Changes: There are two types of modifications available for PRI/T-1 Circuits:
 - 1. A move of the point of termination of an existing PRI Circuit(s) to a new location within the Customer's same Premises.
 - 2. Any subsequent change or rearrangement of Services requested by the Customer on an existing PRI Circuit(s). Fee may apply.

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SECTION 4 - DESCRIPTION OF SERVICE AND RATES, Continued

4.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.4. Application of Rates and Charges, Continued

- F. Termination Liability: If the service is terminated by a Customer before the expiration of the initial or any subsequent term, the Customer will pay to PNG an amount equal to the sum of:
 - 1. all billed and unbilled charges which the Customer has not paid at the time of termination;
 - 2. the monthly recurring charge at the time of termination multiplied by the number of months remaining in the term;
 - 3. and all charges incurred by PNG to its suppliers and other third parties for the provision or disconnection of service to the Customer.
- G. Cancellation Charge: If the Company misses a Service installation date by more than thirty (30) days due to a Force Majeure condition, the Customer may cancel an order without incurring a Cancellation Charge.
- H. Local Usage: Customers are provided unlimited local service for the local servicing area as part of the business offering.
- I. Promotions: The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

4.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.4. Application of Rates and Charges, Continued

- J. Individual Case Basis (ICB) Arrangements: Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.
- K. Stated pricing requires business customer to subscribe long distance service from Company.
- L. Company offers a Plan A and a Plan L to satisfy regional consumer demand for lower end user common line ("EUCL") charges or lower monthly recurring charges ("MRC").

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DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES 4.3. DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.5. Rates and Charges

Dedicated Local Voice T-1/PRI Pricing – A Plan: A.

	MRC	EUCL	Block of	20* DIDs	Block of 1	00 * DIDs
			MRC	NRC	<u>MRC</u>	<u>NRC</u>
24 Months:	\$459.00	\$154.00	\$6.00	\$6.00	\$25.00	\$30.00
36 Months:	\$450.00	\$154.00	\$6.00	\$6.00	\$25.00	\$30.00

^{*} where available

Dedicated Local Voice T-1/PRI Pricing – L Plan: В.

	MRC	EUCL	Block of	20* DIDs	Block of 1	00 * DIDs
			MRC	NRC	<u>MRC</u>	<u>NRC</u>
24 Months:	\$577.00	\$42.00	\$6.00	\$6.00	\$25.00	\$30.00
36 Months:	\$568.00	\$42.00	\$6.00	\$6.00	\$25.00	\$30.00

^{*} where available

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4.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.5. Rates and Charges, Continued

C. Integrated Data Pricing - A Plan

	# of Channels	MRC	<u>Installation fee</u>
12 Months	1 (64k)	\$107.00	\$198.00
	2(128k)	\$156.00	\$198.00
	4(256k)	\$219.00	\$198.00
	6(384k)	\$276.00	\$198.00
	8(512k)	\$332.00	\$198.00
	12(768k)	\$360.00	\$198.00
	16(1024k)	\$377.00	\$198.00
24 Months	1 (64k)	\$100.00	waived
2 / 1/10/11/15	2 (128k)	\$147.00	waived
	4 (256k)	\$208.00	waived
	6 (384k)	\$263.00	waived
	8 (512k)	\$317.00	waived
	12 (768k)	\$343.00	waived
	16 (1024k)	\$358.00	waived
36 Months	1 (64k)	\$95.00	waived
	2 (128k)	\$139.00	waived
	4 (256k)	\$197.00	waived
	6 (384k)	\$250.00	waived
	8 (512k)	\$300.00	waived
	12 (768k)	\$326.00	waived
	16 (1024k)	\$339.00	waived

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4.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.5. Rates and Charges, Continued

D. Integrated Data Pricing - L Plan

	# of Channels	MRC	Installation fee
12 Months	1 (64k)	\$107.00	\$198.00
	2(128k)	\$156.00	\$198.00
	4(256k)	\$219.00	\$198.00
	6(384k)	\$276.00	\$198.00
	8(512k)	\$332.00	\$198.00
	12(768k)	\$360.00	\$198.00
	16(1024k)	\$377.00	\$198.00
24 Months	1 (64k)	\$100.00	waived
24 1/10111110	2 (128k)	\$147.00	waived
	4 (256k)	\$208.00	waived
	6 (384k)	\$263.00	waived
	8 (512k)	\$317.00	waived
	12 (768k)	\$343.00	waived
	16 (1024k)	\$358.00	waived
		*****	waived
36 Months	1 (64k)	\$95.00	waived
	2 (128k)	\$139.00	waived
	4 (256k)	\$197.00	waived
	6 (384k)	\$250.00	waived
	8 (512k)	\$300.00	waived
	12 (768k)	\$326.00	waived
	16 (1024k)	\$339.00	warved

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4.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

4.3.5. Rates and Charges, Continued

E. Other

Local Number Portability (LNP)/Channel	\$0.35
PICC/Channel	\$1.19
Port Charge	\$0.00
Loop Fees	\$0.00
Customer Dialed Directory Assistance ¹	$$0.89^2$

²Per call after 2 free calls.

¹ Refer to section 4.1.4 for service description.

SECTION 5 – LOCAL SERVICE AREAS

5.1. LOCAL SERVICE AREA DESCRIPTION

5.1.1. General Description

- A. Company provides Service in the exchange areas served by BellSouth Telecommunications, Inc.
- B. Company's local exchange Service area is set forth in Section 5.1.2 of this Tariff
- C. Company's description of service area in no way compels Company to provide any Service in an area where facilities or other extenuating factors limit Company's ability to provide Service.

5.1. SERVICE AREA DESCRIPTION, Continued

5.1.2. Local Service Areas

Exchange	Additional Exchanges	Expanded Service Area
Aiken	Bath, Beech Island, Graniteville, Jackson, New Ellenton, North Augusta	Augusta, GA
Allendale	Barnwell, Fairfax	Columbia
Anderson	Belton, Honea Path, Pelzer, Pendleton, Starr-Iva, Williamston	Greenville
Antioch	Blacksburg, Grover, NC, Kings Mountain, NC, Shelby, NC	ESA is the same as for the Grover, NC, exchange. See Section A3 of the NC GSST.
Bamberg	Denmark, Ehrhardt, Orangeburg	Columbia
Barnwell	Allendale, Blackville, Denmark, Williston	Columbia
Batesburg	Pond Branch, Ridge Spring	Columbia
Bath	Aiken, Augusta, GA, Beech Island, Graniteville, Jackson, North Augusta	Augusta, GA
Beech Island (For local exception, see A3.13.2.A.3.)	Aiken, Appling, GA, Augusta, GA, Bath, Harlem, GA, Hephzibah, GA, Jackson, North Augusta	=
Belton	Anderson, Honea Path, Pelzer, Williamston	Greenville
Bennettsville	Blenheim, Clio, McColl	Florence
Blacksburg	Gaffney, Grover, NC (includes those exchange access lines in Antioch, SC which are a part of the Grover, NC exchange), Hickory Grove	Greenville
Blackville	Barnwell, Denmark, Williston	Columbia
Blenheim	Bennettsville, Clio, McColl	Florence
Blue Ridge	Greenville, Greer, Lyman, Travelers Rest	s Greenville
Camden	Bethune	Columbia
Central	Clemson, Easley, Liberty, Pickens, Six Mile	Greenville

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5.1. SERVICE AREA DESCRIPTION, Continued

5.1.2. Local Service Areas, Continued

Exchange	Additional Exchanges	Expanded Service Area
Chapin-Little Mountain	Newberry, Prosperity, Chapin-Little	Columbia
-	Mountain South	
Chapin-Little Mountain South	Columbia, Chapin-Little Mountain North	Columbia
Charleston	Folly Beach, Hollywood, Isle of Palms, Mt Pleasant, Sullivans Island, Summerville	Charleston
Cheraw	Chesterfield, Patrick	Florence
Clemson	Central, Pendleton, Seneca, Six Mile	Greenville
Clinton	Joanna, Laurens, Laurens Rural	Greenville
Clio	Bennettsville, Blenheim, McColl	Florence
Clover	Gastonia, NC (includes those	Charlotte, NC
	exchange access lines located in	
	Mill Creek, SC and vicinity which	
	are a part of the Gastonia, NC	
	exchange), Lake Wylie, Lake Wylie	;
	West, South Crowders Creek, NC, York	
		Columbia
Columbia	Chapin-Little Mountain South, Eastover, Lexington	Columbia
Cowpens	Spartanburg	Greenville
Darlington	Florence, Hartsville, Lamar, Society	y Florence
Darinigion	Hill, Timmonsville	
Denmark	Bamberg, Barnwell, Blackville,	Columbia
	Olar	
Dillon	Dillon, NC, Florence, Lake View,	Florence
	Latta	G '11
Easley	Central, Greenville, Liberty,	Greenville
	Pickens, Six Mile	Calcurbio
Eastover	Columbia	Columbia
Edgefield	Johnston	Augusta, GA
Edisto Island	None	Charleston

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5.1. SERVICE AREA DESCRIPTION, Continued

5.1.2. Local Service Areas, Continued

Exchange	Additional Exchanges	Expanded Service Area
Florence	Darlington, Hartsville, Lamar, Marion, Mullins, Nichols, Pamplico, Society Hill, Timmonsville	Florence
Fountain Inn	Greenville, Simpsonville	Greenville
Gaffney	Blacksburg	Greenville
Graniteville	Aiken, Bath, North Augusta, portion of Beech Island located within the property boundaries of the Savannah River Site	Augusta, GA
Greenville	Blue Ridge, Easley, Fountain Inn, Greer, Liberty, Pickens, Piedmont, Simpsonville, Travelers Rest	Greenville
Greer	Blue Ridge, Greenville, Lyman	Greenville
Hartsville	Darlington, Florence, Lamar, McBee, Patrick, Society Hill, Timmonsville	
Hickory Grove	Blacksburg, Sharon, York	Charlotte, NC
Honea Path	Anderson, Belton, Due West	Greenville
Isle of Palms	Charleston, Folly Beach, Mt. Pleasant, Sullivans Island	Charleston
Joanna	Clinton, Laurens, Laurens Rural	Greenville
Johnston	Edgefield, Ridge Spring	Augusta, GA
Jonesville	Pacolet, Union	Greenville
Lake View	Dillon, Dillon, NC, Florence, Latta	Florence
Lake Wylie	Charlotte, NC, Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie West, South Crowders Creek, NC, York	

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100 Commercial Drive Fairfield, OH 45014

5.1. SERVICE AREA DESCRIPTION, Continued

5.1.2. Local Service Areas, Continued

Exchange	Additional Exchanges	Expanded Service Area
Lake Wylie West	Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie, South Crowders Creek, NC, York	Charlotte, NC
Latta	Dillon, Dillon, NC, Florence, Lake View	
Liberty	Central, Easley, Greenville, Pickens, Six Mile	Greenville
Lyman	Blue Ridge, Greer, Inman, Spartanburg	Greenville
Marion	Florence, Mullins, Nichols	Florence
McColl	Bennettsville, Blenheim, Clio	Florence
Mill Creek	Belmont, NC, Bessemer City, NC, Clover, Gastonia, NC, Kings Mountain, NC, Lake Wylie, Lake Wylie West, Lowell, NC, Mt. Holly, NC, South Crowders Creek, NC, Stanley, NC	ESA is the same as for the Gastonia, NC, exchange. See Section A3 of the NC GSST.
Mt. Pleasant	Charleston, Folly Beach, Isle of Palms, Sulllivans Island	Charleston
Mullins	Florence, Floyds, Marion, Nichols	Florence
Newberry	Chapin-Little Mountain North, Prosperity, Whitmire	Columbia
New Ellenton	Aiken, Jackson, portion of Beech Island located within the property boundaries of the Savannah River Site	Augusta, GA
Newtonville	Gibson, NC, Laurel Hill, NC, Laurinburg,	ESA is the same as for the Gibson, NC, exchange. See Section A3 of the NC GSST.

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5.1. SERVICE AREA DESCRIPTION, Continued

5.1.2. Local Service Areas, Continued

Exchange	Additional Exchanges	Expanded Service Area
Nichols	Florence, Floyds, Marion, Mullins	Florence
North Augusta	Aiken, Appling, GA, Augusta, GA, Bath, Beech Island, Graniteville, Harlem, GA, Hephzibah, GA, Jackson	Augusta, GA
Orangeburg	Bamberg, Bowman, Branchville	Columbia
Pacolet	Jonesville, Spartanburg	Greenville
Pelzer	Anderson, Belton, Williamston	Greenville
Pendleton	Anderson, Clemson	Greenville
Pickens	Central, Easley, Greenville, Liberty,	Greenville
Piedmont	Greenville	Greenville
Prosperity	Chapin-Little Mountain North, Newberry	Columbia
Rowland	Fairmont, NC, Lumberton, NC, Maxton, NC, Parkton, NC,	ESA is the same as for the Rowland, NC, exchange. See
	Pembroke, NC, Red Springs, NC, Rowland, NC, St. Pauls, NC	Section A3 of the NC GSST.
Salem	Seneca, Walhalla, Westminster	Greenville
Seneca	Clemson, Salem, Walhalla, Westminster	Greenville
Sharon	Hickory Grove, York	Charlotte, NC
Six Mile	Central, Clemson, Easley, Liberty, Pickens	Greenville
Society Hill	Darlington, Florence, Hartsville	Florence
Spartanburg	Chesnee, Cowpens, Enoree, Inman, Lyman, Pacolet, Woodruff	Greenville
Springfield-Salley	Wagener	Columbia
St. George	Harleyville	Columbia
Sullivans Island	Charleston, Folly Beach, Isle of Palms, Mt. Pleasant	Charleston
Summerville	Charleston	Charleston

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5.1. SERVICE AREA DESCRIPTION, Continued

5.1.2. Local Service Areas, Continued

Exchange	Additional Exchanges	Expanded Service Area
Timmonsville	Darlington, Florence, Hartsville, Lamar	Florence
Travelers Rest	Blue Ridge, Greenville	Greenville
Union	Jonesville, Lockhart	Greenville
Walhalla	Salem, Seneca, Westminster	Greenville
Westminster	Salem, Seneca, Walhalla	Greenville
Whitmire	Newberry	Columbia
Williamston	Anderson, Belton, Pelzer	Greenville
York	Clover, Hickory Grove, Lake	Charlotte, NC
	Wylie Lake Wylie West, Rock	
	Hill, Sharon, South Crowders	
	Creek, NC	

Non-Recurring

Effective: January 19, 2007

SECTION 6 - MAXIMUM RATE SCHEDULE

6.1. BASIC LOCAL EXCHANGE SERVICE

6.1.1. Installation, Moves, and Other Charges

New Installation*	\$300.00
Move Service to new location*	\$150.00
One-Time Changes to Service	\$19.98
Installation of additional line*	\$150.00
Restoral Charge	\$50.00

6.2. PRESUBSCRIPTION

6.2.1. Nonrecurring Charges Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$1.00
Additional Line, Trunk or Port (manual)	\$11.00
(automated)	\$2.50

SECTION 6 – MAXIMUM RATE SCHEDULE, Continued

6.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1)

6.3.1. Dedicated Local Voice T-1/PRI Pricing - A Plan:

	<u>MRC</u>	EUCL	Block of 20* DIDs		Block of 1	100 * DIDs
			<u>MRC</u>	NRC	<u>MRC</u>	NRC
24 Months:	\$918.00	\$308.00	\$12.00	\$12.00	\$50.00	\$60.00
36 Months:	\$900.00	\$308.00	\$12.00	\$12.00	\$50.00	\$60.00

^{*} where available

6.3.2. Dedicated Local Voice T-1/PRI Pricing – L Plan:

	<u>MRC</u>	EUCL	Block of 20* DIDs		Block of 1	00 * DIDs
			<u>MRC</u>	NRC	<u>MRC</u>	<u>NRC</u>
24 Months:	\$1,154.00	\$84.00	\$12.00	\$12.00	\$50.00	\$60.00
36 Months:	\$1,136.00	\$84.00	\$12.00	\$12.00	\$50.00	\$60.00

^{*} where available

SECTION 6 - MAXIMUM RATE SCHEDULE, Continued

6.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

6.3.3. Integrated Data Pricing - A Plan

	# of Channels	MRC	<u>Installation fee</u>
12 Months	1 (64k)	\$214.00	\$396.00
	2(128k)	\$312.00	\$396.00
	4(256k)	\$438.00	\$396.00
	6(384k)	\$552.00	\$396.00
	8(512k)	\$664.00	\$396.00
	12(768k)	\$720.00	\$396.00
	16(1024k)	\$754.00	\$396.00
24 Months	1 (64k)	\$200.00	\$200.00
	2 (128k)	\$294.00	\$294.00
	4 (256k)	\$416.00	\$416.00
	6 (384k)	\$526.00	\$526.00
	8 (512k)	\$634.00	\$634.00
	12 (768k)	\$686.00	\$686.00
	16 (1024k)	\$716.00	\$716.00
36 Months	1 (64k)	\$190.00	\$190.00
	2 (128k)	\$278.00	\$278.00
	4 (256k)	\$394.00	\$394.00
	6 (384k)	\$500.00	\$500.00
	8 (512k)	\$600.00	\$600.00
	12 (768k)	\$652.00	\$652.00
	16 (1024k)	\$678.00	\$678.00

SECTION 6 - MAXIMUM RATE SCHEDULE, Continued

6.3. DEDICATED BUSINESS LOCAL SERVICES (INTEGRATED SERVICES DIGITAL PRIMARY RATE INTERFACE SERVICE/T-1), Continued

6.3.4. Integrated Data Pricing – L Plan

	# of Channels	MRC	<u>Installation fee</u>
12 Months	1 (64k)	\$214.00	\$396.00
	2(128k)	\$312.00	\$396.00
	4(256k)	\$438.00	\$396.00
	6(384k)	\$552.00	\$396.00
	8(512k)	\$664.00	\$396.00
	12(768k)	\$720.00	\$396.00
	16(1024k)	\$754.00	\$396.00
24 Months	1 (64k)	\$200.00	\$200.00
<u>24 Wionuis</u>	2 (128k)	\$294.00	\$294.00
	4 (256k)	\$416.00	\$416.00
	6 (384k)	\$526.00	\$526.00
	8 (512k)	\$634.00	\$634.00
	12 (768k)	\$686.00	\$686.00
	16 (1024k)	\$716.00	\$716.00
36 Months	1 (64k)	\$190.00	\$190.00
	2 (128k)	\$278.00	\$278.00
	4 (256k)	\$394.00	\$394.00
	6 (384k)	\$500.00	\$500.00
	8 (512k)	\$600.00	\$600.00
	12 (768k)	\$652.00	\$652.00
	16 (1024k)	\$678.00	\$678.00

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SECTION 6 - MAXIMUM RATE SCHEDULE, Continued

6.4. OTHER CHARGES

Local Number Portability (LNP)/Channel	\$0.70
PICC/Channel	\$3.38
Port Charge	\$1.00
Loop Fees	\$1.00
Customer Dialed Directory Assistance ³	\$1.78 ⁴

⁴Per call after 2 free calls.

³ Refer to section 4.1.4 for service description.